

Use cases of WhatsApp for healthcare

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Use cases of WhatsApp for healthcare: The easiest way to use WhatsApp for hospitals and healthcare is using a chatbot or flowbot. You can save time and money in this way. With queries, a chatbot swiftly assists patients. You may assist patients at any moment of the day using WhatsApp by automating discussions while still providing them with a tailored experience. It's crucial to teach a chatbot how to converse and respond. Your employees can respond to questions that are more complicated. You can work on WhatsApp Business cases concurrently with your team.

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